

1st Asian Mediation Association Conference
“Mediation Diversity – Asia & Beyond”
4 – 5 June 2009 | Marina Mandarin Singapore



The Asian Mediation Association (AMA) is proud to present the 1st AMA Conference, “Mediation Diversity – Asia & Beyond”.

With the growing presence of Asia as a global centre for trade and industry, the time has come to broaden and deepen our understanding of dispute resolution cultures and practices in this part of the world. The Conference will feature cultural concepts like *face* in the Asian mediation framework, issues of topical interest like the role of mediation in the current economic crisis, and effective strategies for managing complex disputes in Asia and beyond.

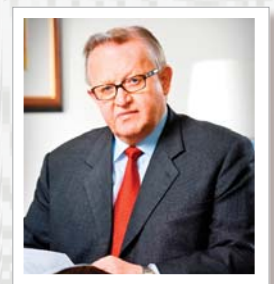
Distinguished speakers from around the world, including Australia, Hong Kong, India, Indonesia, Malaysia, New Zealand, the Philippines, Singapore, the United Kingdom and the United States of America will explore these issues, and discuss best practices, trends and developments in dispute resolution. The Singapore Minister for Law and Second Minister for Home Affairs, Mr K Shanmugam, will be the Guest-of-Honour at the Conference.

The Singapore Mediation Centre is delighted to be the host of this very significant mediation event. We look forward to welcoming you at the Conference.

Conference Keynote Speaker

President Martti Ahtisaari, the 2008 Nobel Peace Prize Winner and former President of Finland, will be the keynote speaker for the Conference.

President Ahtisaari has played a leading role in brokering peace deals around the world. From facilitating the peace process between the government of Indonesia and the Free Aceh Movement to his recent role as UN Special Envoy for the Kosovo Status Process, President Ahtisaari has successfully brought together conflicting parties, facilitating dialogue and setting the scene for agreement to emerge.



Background to AMA

AMA aims to promote and facilitate the use of mediation to amicably settle disputes in Asia. AMA also provides a regional dispute resolution infrastructure for conflict management and dispute resolution that will support the increasing cross-border investment and trade activities of the fast growing Asian economies. AMA is made up of member organisations involved in mediation, which are based in Asia. Presently the AMA members are the Delhi Mediation Centre, the Hong Kong Mediation Centre, the Indonesian Mediation Center, the Malaysian Mediation Centre, the Philippine Mediation Center and the Singapore Mediation Centre. The Singapore Mediation Centre also serves as the AMA Secretariat.

AMA Members



DELHI MEDIATION CENTRE
District Courts of Delhi



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Conference at a Glance

Pre-Conference Workshop (2 - 3 June 2009) Venue: Supreme Court of Singapore

| Time | Mediation: Strategic Conflict Management for Professionals |
|------------------------|---|
| 0900-1700 on both days | This is an intensive 2-day basic mediation workshop that offers participants an opportunity to increase their understanding of conflicts, learn the latest and most effective techniques to manage and resolve conflicts, and improve communication and interpersonal skills. Participants can expect a highly interactive programme and active engagement in role-plays and simulations. |

For details and registration, please visit the Singapore Mediation Centre website at www.mediation.com.sg/training.htm

Conference Day 1 (4 June 2009) Venue: Marina Mandarin Singapore

| Time | Conference Day 1 at a Glance |
|-----------|--|
| 0930-1030 | <ul style="list-style-type: none"> Registration |
| 1030-1200 | <ul style="list-style-type: none"> 1st AMA Conference Opening Ceremony Welcome Address by Justice Andrew Ang, Judge, Supreme Court of Singapore and Chairman, Singapore Mediation Centre Opening Remarks by Guest-of-Honour Mr K Shanmugam, Minister for Law and Second Minister for Home Affairs, Singapore Keynote Address by President Martti Ahtisaari, 2008 Nobel Peace Prize Winner and former President of Finland |
| 1200-1400 | <ul style="list-style-type: none"> Gala Lunch |
| 1400-1430 | <ul style="list-style-type: none"> Opening Plenary : "Cultures & Perspectives" by Mr Ong Keng Yong, Director of the Institute of Policy Studies at National University of Singapore, Former Secretary-General of ASEAN and Ambassador-At-Large |
| 1430-1630 | <ul style="list-style-type: none"> Panel Discussion: "Mediation: The Asian Experience" chaired by Mr George Lim, Chairman, Asian Mediation Association and Board Member, Singapore Mediation Centre <p>Panellists from AMA Member Countries: Ms Sylvia Siu, JP, Chairman, Board of Governors, Hong Kong Mediation Centre Mr Denaldy M. Mauna, Chairman, The Indonesian Mediation Center Datuk Haji Kuthubul Zaman Bukhari, Chairman, Malaysian Mediation Centre Mr Loong Seng Onn, Executive Director, Singapore Mediation Centre Representatives from India and the Philippines</p> |

Conference Day 2 (5 June 2009) Venue: Marina Mandarin Singapore

| Time | Conference Day 2 at a Glance | | | |
|---------------------|---|--|--|---|
| Concurrent Sessions | (A) Sector-Specific Mediation | (B) Law & Mediation | (C) Aspects of International Mediation | (D) Mediation Skills & Practice |
| 0900 - 1000 | A1 Banking & Finance - Responding to the Economic Crisis Part 1 | B1 Court-Annexed Mediation | C1 Impact of Culture Part 1 | D1 Complex Issues & Difficult People Part 1 |
| 1000 - 1015 | Tea Break | | | |
| 1015 - 1115 | A2 Banking & Finance - Responding to the Economic Crisis Part 2 | B2 Mediation in Arbitration | C2 Impact of Culture Part 2 | D2 Complex Issues & Difficult People Part 2 |
| 1130 - 1230 | A3 Mediation in Infrastructure Projects | B3 Mediation Advocacy | C3 Cross-Border Issues Part 1 | D3 Engineering Better Processes |
| 1230 - 1330 | Lunch | | | |
| 1330 - 1430 | A4 Community Mediation Part 1 | B4 Intellectual Property Mediation & Medical Mediation | C4 Cross-Border Issues Part 2 | D4 Better Mediators, Better Mediation |
| 1445 - 1545 | A5 Community Mediation Part 2 | B5 Legal Education | C5 Country Reports | D5 Training & Education |
| 1545 - 1600 | Tea Break | | | |
| 1600 - 1700 | <ul style="list-style-type: none"> Closing Plenary: "The Seven Keys to the Global Future of Mediation" by Mr Michael Leathes, Executive Director, International Mediation Institute, The Hague Report by Chief Rapporteur Mr Chan Wah Teck Jeffrey, S.C., Deputy Solicitor-General, Attorney-General's Chambers, Singapore Close of Conference | | | |

5 June 2009 (Friday)

Concurrent Sessions | Breakout 1

9.00am - 10.00am

A1 How Mediation Can Help Corporations Survive Recession

Chan Bing Woon, Chairman, Hong Kong Mediation Council, Hong Kong SAR

A1 FIDReC As A Specialised Alternative Dispute Resolution Institution For Financial Disputes

Ng Wee Jin, Chief Executive Officer & Adjudicator, Financial Industry Disputes Resolution Centre Ltd, Singapore

B1 Mediation In The Halls Of Justice: Examining The Singapore Model Of Mediation Within The Subordinate Courts

Dorcas Quek, Visiting Researcher, Harvard Law School, Cambridge, Massachusetts, USA

B1 Mediation: Reaching Its Potential In Family Law Cases

Justice Nimfa Cuesta Vilches, Deputy Court Administrator, Office of the Court Administrator, Supreme Court of the Philippines, Manila, Philippines

C1 Mediating Globally: The Impact Of Culture On Mediation

Michele S. Riley, Esq., Columbia University International Center for Cooperation and Conflict Resolution, New York, USA
Camilo Azcarate, Manager, Mediation Services, The World Bank, Washington D.C., USA

C1 Do You Hear Me Clearly From Over There? (Communicating On Different Planes In Cross-Culture Mediations)

Sim Khadijah Binte Mohammed, Associate, Commercial Litigation Practice Group, Rajah & Tann LLP, Singapore

D1 Strategies For Toxic Negotiators

Patrick Cavanagh, Co-Director, Dispute Resolution Centre, Bond University, Australia

Concurrent Sessions | Breakout 2

10.15am - 11.15am

A2 The Rapid Growth Of Islamic Financial Mediation In Asia As A Consequence Of The Worsening Economic Crisis

Associate Professor Andrew White, Associate Professor, School of Law, Singapore Management University, Singapore

B2 Use Of Mediation As Part Of The Arbitration Process

Danny McFadden, Director, Centre for Effective Dispute Resolution, London, UK

B2 Effect Of Mediation Process In Arbitration

V. Inbavijayan, Advocate & International Arbitrator, Chennai, India

C2 Give Face, Lose Face... The Impact Of 'Facework' In Mediation [Workshop]

Dr John Ng, Honorary Chair, Eagles Mediation & Counselling Centre, Singapore

D2 Mediating Conflicts In Work Teams [Workshop]

Suzanne Innes-Kent, Professional Relationships Consultant, Singapore

Concurrent Sessions | Breakout 3

11.30am - 12.30pm

A3 Project Alliancing - Applying Advanced Conflict Management Systems To Complex Infrastructure Projects

Gregory William Rooney, Mediator, Supreme and District Court's Mediation Panels of Queensland, New South Wales and South Australia; Arbitrator and Mediator, New South Wales Workers Compensation Commission, Australia

B3 Role Of Lawyers In Mediation

Ian Hanger AM QC, Adjunct Professor, Australian Centre for Peace and Conflict Studies, University of Queensland, Australia

C3 Developments In Cross-Border Mediation: The Use Of Mediation As Part Of A 'Filter' Process In Cross-Border Disputes

Anthony Connerty, Head, IDR Group, London, UK

D3 In Praise Of Joint Sessions

Geoff Sharp, Commercial Mediator & Barrister, Wellington, New Zealand

D3 Questioning Techniques In Mediation To Empower Parties To Resolve Their Own Disputes

Associate Professor Dale Bagshaw, PhD, Director, Centre for Peace, Conflict and Mediation, Hawke Research Institute; Program Director, Graduate Certificate in Mediation, Graduate Diploma and Masters in Mediation and Conflict Resolution, School of Psychology, Social Work and Social Policy, University of South Australia, Australia

Concurrent Sessions | Breakout 4

1.30pm - 2.30pm

A4 Promoting Mediation As An Alternative Dispute Resolution Process To Resolve Community & Social Disputes - A Singapore Perspective

Gloria Lim, Director, Community Mediation Centres; General Manager, Ministry of Law's Community Mediation Unit; Deputy Director, Ministry of Law's Industry Development Division, Singapore

A4 A Conceptual Framework Of Community Mediation Development In The PRC

Leung Tong Lit Charles, Center for Social Work Education and Research, Sun Yat-Sen (Zhong Shan) University, PRC; Hong Kong Mediation Centre, Hong Kong SAR

B4 Intellectual Property Dispute Mediation - The Way Forward For Singapore

Dr Stanley Lai Tze Chang, Head, Intellectual Property & Technology Department, Allen & Gledhill LLP, Singapore

B4 Why Mediation Is The Answer In Medical Negligence Litigation

Campbell Bridge SC, Senior Counsel, Maurice Byers Chambers, Sydney, Australia

C4 The EU Directive On Cross Border Mediation - A Model For Boosting The Mediation Movement In Asia?

Melanie Meilhac, Manager International Chamber of Commerce Dispute Resolution Services, France

D4 Mediation As Reflective Practice: Building A Community Of Reflective Practitioners

Dr Samantha Hardy, Director, Conflict Resolution and Practice, Australian Centre for Peace and Conflict Studies, University of Queensland, Australia

Concurrent Sessions | Breakout 5

2.45pm - 3.45pm

A5 The Management Of Complex Behaviour Disputes In Mediation: A Strategic Case Management Approach

Christine Jefferys, Southern Community Justice Centre, Community Mediation Services, Mediation Education and Training Services S.A., Australia

A5 Community Mediation Training In Bali & Papua: Access To Justice In Indonesia

Fatahillah A. Syukur, Mediator, Trainer, Researcher; Former Executive Director, Indonesian Institute for Conflict Transformation, Indonesia

B5 The Changing Shape Of Legal Education: The Impact Of Mediation

Associate Professor Katherine L. Lynch, Associate Professor and Director of the LL.M. Degree in Arbitration and Dispute Resolution, Faculty of Law, University of Hong Kong, Hong Kong SAR

C5 The UK Experience In Developing Mediation As Part Of Its Justice System

Danny McFadden, Director, Centre for Effective Dispute Resolution, London, UK

C5 Putting Mediation On India's Legal Landscape

Sriram Panchu, Senior Advocate & Mediator, Chennai, India

C5 Culture Of China's Mediation In Regional And International Affairs

Xiaohui Wu, Political Affairs Officer, Policy Planning and Mediation Support Unit, Department of Political Affairs, United Nations, USA

D5 Nine Lessons For Teaching Negotiation Skills

Naomi Cukier, Trainer, Consultant and Researcher on Conflict Resolution, Australian Centre for Peace and Conflict Studies, The University of Queensland; Learning & Development Manager, Lander & Roger Lawyers, Melbourne, Australia

Conference Venue & Accommodation

About Conference Location

Unique is the word that best describes Singapore, a dynamic city rich in contrast and colour where you will find a harmonious blend of culture, cuisine, arts and architecture. For more information and things to do and see in Singapore, please visit the Uniquely Singapore website at www.visitsingapore.com.

Pre-Conference Workshop Venue - Supreme Court of Singapore

The Supreme Court of Singapore, which consists of the Court of Appeal and the High Court, sits at the apex of Singapore's judicial system. Located in the heart of the civic district, opposite Parliament House, the Supreme Court is a technologically-advanced courthouse with state-of-the-art, purpose-built resources which facilitate the fair and efficient administration of justice.

1st Asian Mediation Association Conference Venue - Marina Mandarin Singapore

An acclaimed 5-star luxury hotel, Marina Mandarin Singapore is the only member of The Leading Hotels of the World® in Singapore. As the official conference venue of the 1st AMA Conference, Marina Mandarin Singapore is offering special accommodation rates to conference participants.

The rates quoted are for Marina Mandarin Singapore and applicable for this event only. To secure a confirmed reservation, please fax or email your request with the room reservation form (available at our conference website www.asianmediationassociation.org/conference) directly to the hotel by **30 April 2009 (Thursday)**.

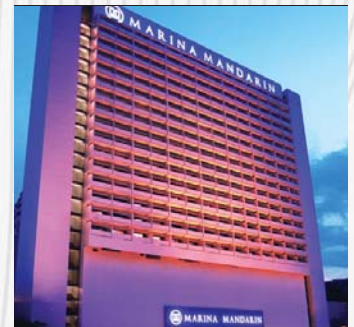
| Room Category | Room Rates |
|-------------------|---|
| Deluxe Room | SGD 260.00++ (room only) |
| Executive Deluxe | SGD 290.00++ (with one breakfast and 6 hours internet) |
| Premier Club Room | SGD 320.00++ (with one breakfast and 12 hours internet) |

The above rates are subject to 10% service charge and 7% goods and services tax (GST) per room per night.

For more information on the hotel, please call +65 6845 1188 or visit www.meritus-hotels.com



Supreme Court of Singapore



Marina Mandarin Singapore

Organising Committee

Mr George Lim, Chairman, Asian Mediation Association and Board Member, Singapore Mediation Centre
Justice Madan B. Lokur, Judge, Delhi High Court, Delhi Mediation Centre
Ms Sylvia Siu, JP, Chairman, Board of Governors, Hong Kong Mediation Centre
Mr Denaldy M. Mauna, Chairman, The Indonesian Mediation Center
Datuk Haji Kuthubul Zaman Bukhari, Chairman, Malaysian Mediation Centre
DCA Bernardo T. Ponferrada, Head, Philippine Mediation Center
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Ms Teh Hwee Hwee, Assistant Chief Executive, Singapore Academy of Law
Practice Associate Professor of Law Ian Macduff, School of Law, Singapore Management University
Associate Professor Joel Lee, Faculty of Law, National University of Singapore
Ms Carol Liew, Assistant Director, Singapore Mediation Centre (Secretariat)
Mr Daniel Ang, Assistant Manager, Singapore Mediation Centre (Secretariat)
Ms Ivy Lee, Senior Executive, Singapore Mediation Centre (Secretariat)

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For the latest updates on the conference, accommodation rates and other travel information, please visit the AMA Conference website at www.asianmediationassociation.org/conference

DISCLAIMER: The Organising Committee is committed to making this conference a success. However, it reserves the right to carry out changes to the programme or any of the details published.